

# CORONAVIRUS COVID-19

Our strong ethos of care, for our customers and colleagues, is helping us navigate this extremely challenging time. Our Port operations are a critical part of the UK's transport operations and the Port continues to deliver safe port operations to its customers to ensure that essential goods and supplies between the UK and Ireland keep flowing.

We will continue to work with and be guided by all of the relevant agencies and adapt to this ever changing situation as required. The Port continues to take guidance from the UK and Welsh Governments and Public Health Wales which can be found on:

<https://www.gov.uk/coronavirus>

<https://gov.wales/topic/980/latest>

<https://phw.nhs.wales/topics/latest-information-on-novel-coronavirus-covid-19/>

## PROTECTING YOU AND OUR STAFF

Hygiene and cleanliness are our top priority and all of our team are fully briefed and trained to ensure the highest standards of hygiene are practised at all times. Our dedicated and hardworking teams at our ports have greatly enhanced our already stringent cleaning procedures, disinfecting and sanitising hands, all public and private spaces and especially high contact surfaces such as door handles, counter tops and payment machines. We are taking as many measures as possible to protect you and our staff and we have shared these [here](#).

## WHAT YOU CAN DO

We would ask all of our customers and guests to practice social distancing by maintaining a minimum distance of 2 metres (6.6 feet) between fellow guests and our staff members. We would also ask that you practice good hygiene if you cough and sneeze by covering your mouth and nose with a tissue or your sleeve. Regular and thorough hand washing is critical and our bathrooms are fully stocked with soap to facilitate this. We are taking as many measures as possible to protect guests and we have shared these measures [here](#). We request that all customers familiarise themselves with and adhere to the official guidance provided in relation to the current situation. This guidance can be found on the above links.

## WHAT WE ARE DOING

Hygiene and cleanliness are our top priority and all of our team are fully briefed and trained to ensure the highest standards of hygiene are practised at all times. We are taking as many measures as possible to protect you and our staff whilst in our terminals:

- All of our team have access to gloves and hand sanitiser.
- Social distancing at our terminal being enforced to protect our staff and customers.
- Notices are in place and markings to ensure a minimum distance of 2 metres (6.6 feet) is in place where people queue for example foot passenger check-in.
- On arrival at the terminal we advise all passengers to wash and sanitise their hands.
- Our public toilets are fully stocked with soap. Hand sanitisers and alcogel is also available for our customers
- Checks to ensure vessels entering the port have submitted Health declarations to Port Control
- The closure of our Port Control facility to non-essential visitors.